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C CLOSE INSPECTION

O OBSERVE

N NEEDS

T TEACH

R REACT

O OFFER HELP

L LEAVE THEM AN EXAMPLE

- C CLOSE INSPECTION** Make sure you communicate well at the beginning and that the task is understood.
- O OBSERVE** Don't mother them, but be available to help when they need it
- N NEEDS** Don't forget your or their needs, get the job done.
- T TEACH** Communicate clear instructions as what is expected. and how they should do it or behave while doing the task.
- R REACT** Good work deserves praise. Bad work or problems deserves encouragement, not criticism
- O OFFER HELP** Help when needed, but not when it isn't. Help when not needed Implies criticism
- L LEAVE THEM AN EXAMPLE** for them to follow. Your own example is the best way to control a group.